RICARDO PRONK

Network engineer/administrator, web developer

PROFILE

Hello! I am Ricardo Pronk. Network Engineer, Network Administrator, Web Developer and Flyer/Logo Designer.

Enthusiastic Network Engineer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Motivated to learn, grow and excel in Network Management and security.

CONTACT

MOBILE:
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WEBSITE:
https://rpronk.pure-isp.eu/

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ADDRESS:

Vlaardingen, The Netherlands

LANGUAGE

Dutch, English, German
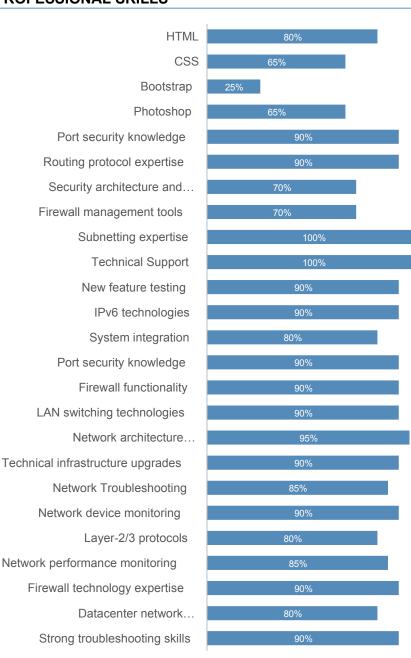
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B + C

PROFESSIONAL SKILLS

Skill	Level
HTML	80%
CSS	65%
Bootstrap	25%
Photoshop	65%
Port security knowledge	90%
Routing protocol expertise	90%
Security architecture and…	70%
Firewall management tools	70%
Subnetting expertise	100%
Technical Support	100%
New feature testing	90%
IPv6 technologies	90%
System integration	80%
Port security knowledge	90%
Firewall functionality	90%
LAN switching technologies	90%
Network architecture…	95%
Technical infrastructure upgrades	90%
Network Troubleshooting	85%
Network device monitoring	90%
Layer-2/3 protocols	80%
Network performance monitoring	85%
Firewall technology expertise	90%
Datacenter network…	80%
Strong troubleshooting skills	90%

WORK EXPERIENCE

Pure ISP & Pure Radio Holland   Network Engineer/Adminstrator, General Manager, Program Manager
March 2013 – Present

- Managed system-wide operating system and software deployments, as well as related software upgrade problems.
- Established, repaired and optimized networks by installing wiring, cabling and devices.
- Answered and triaged requests for assistance in order to provide top-notch support.
- Set up hardware and software in optimal configurations to meet network performance requirements.
- Updated department documentation such as license databases, infrastructure maps and FAQs to maintain consistent response levels.
- Monitored social media and online sources for industry trends.
- Resolved upload problems, improved operations and provided exceptional client support.
- Developed team communications and information for program manager meetings.
- Protected forensic value of data and established monitoring and incident reporting and response procedures.
- Oversaw network performance, making changes to boost overall efficiency and power.
- Conducted security assessments and made recommendations for disaster recovery, remote access, network appliances, servers and directory services security.
- Monitored servers and escalated emergency technical issues beyond scope to maintain optimum up-time.
- Administered and prepared programs for IP addresses, developed network resources and trained support personnel to provide Tier I support to end users.
- Technically supported project planning team for development and implementation of proposals and solutions to address hardware and software problems and network emergencies.
- Configured and maintained network backup and recovery procedures.
- Monitored networks and network devices to resolve technical problems quickly.
- Completed efficient and effective troubleshooting of complex multi-vendor network service provider issues.
- Configured and installed computer systems for other sub-organizations.
- Analyzed and produced recommendations on continuous network improvements.
- Provided complete end-to-end engineering and installation of route-based IP network solutions.
- Diagnosed network problems involving combination of hardware, software, power and communications issues.
- Demonstrated strong analytical, troubleshooting and problem-solving skills.
- Configured, managed and evaluated multi-protocol network elements for effective end-to-end communications.
- Provided on-call support for network engineering duties.
- Oversaw development and maintenance of computer systems, server upgrades and operating systems.
- Provided firewall and VPN management.
- Analyzed data traces using protocol analyzers to identify anomalies and find solutions.
- Analyzed, troubleshoot and enhanced network performance to drive efficiency.

- Checked rigorous application of information security policies, principles and practices for continuous delivery of network services.
- Maintained thorough understanding of local area and wide area networking and components.
- Developed and refined build process and configurations, and contributed to network automation.
- Performed virtual machine provisioning, VM priority setup, and template cloning.
- Tested programs and databases to identify issues and make necessary modifications.
- Eliminated downtime by accurately implementing MariaDB & PostgresQL databases.
- Managed budget implementations, employee reviews, training, schedules and contract negotiations.
- Delivered business strategy and developed systems and procedures to improve operational quality and team efficiency.
- Reviewed performance data to monitor and measure productivity, goal progress and activity levels.
- Increased revenue streams by reducing costs, managing schedules and performing variance and risk analysis to implement corrective actions.
- Contact DJ's for on the radio and program the show in LibreTime (Airtime).
- Deploy ads on Facebook for getting DJ's in.

Stream BV   Technical Support Engineer (Dell Laptops & PC's)
August - October 2008
- Broke down and evaluated user problems, using test scripts, personal expertise and probing questions.
- Documented all transactions and support interactions in system for future reference and addition to knowledge base.

Various companies   Support, Field Service Engineer, Compaq Certified Engineer, System and Network Administrator
January 1997 - May 2001
- Experience with Novell, WIndows NT4.0, 2000, XP, 2003. And with modems (Tron, Tornado, Bausch).

EDUCATION

Course downloaded from the Internet   Linux System Administrator
January 2013 - January 2014

Jongepier Verkeersopleidingen Nederland   Taxi driver
July - August 2008

Novell Cerified Engineer
January 2000 - January 2001

Blom Verkeersschool   Chauffeur Goederenvervoer CVV (Basisberoepsopleiding)
January - September 1999

T.K.C. Opleidingen   V.V.A. 1 (VCA)
January - September 1999

Elout   MAVO-D
August 1985 - June 1990